

D.C. ACCESS TO JUSTICE COMMISSION

# JUSTICE FOR ALL

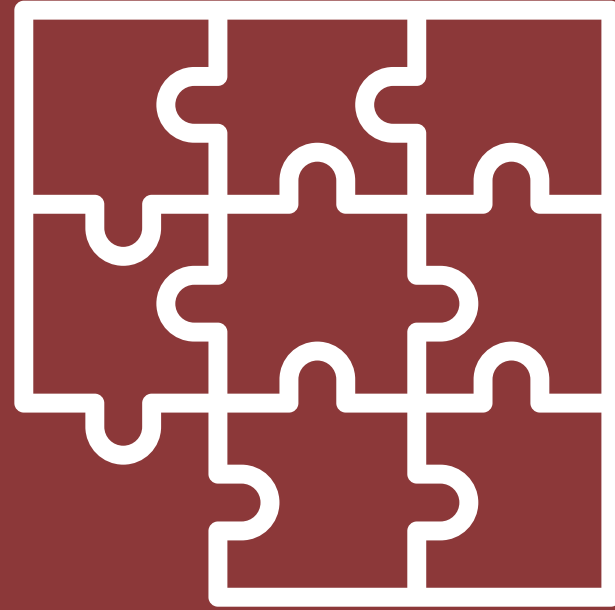
OVERVIEW



# What is the *Justice for All* Project?

- The Commission is committed to the *Justice for All* principle of 100% access – a system where all District residents facing civil legal problems have access to some form of effective legal help, along a continuum of services, so they get what they need, when and where they need it.
- The Commission will facilitate comprehensive, integrated work with our partners in the courts, legal services, private bar, academia, philanthropy, and in the community to advance the justice priorities developed through its *Justice for All* process.
- The process will be collaborative, coordinated, and will build on existing work. We will leverage system strengths and avoid duplication.

# JUSTICE FOR ALL PRIORITIES



SELF HELP



NAVIGATION



COORDINATED INTAKE



COMMUNITY INTEGRATION



POLICY



USER ENGAGEMENT



RESOURCE DEVELOPMENT



## SELF HELP

Ensure the assessment, maintenance, and development of high-quality, user-friendly, and accessible self-help information, forms, instructions, and services. District residents will have access to these foundational materials, whether they seek help online, at the courthouse, through a legal services provider or community partner.

Systemwide, comprehensive effort (courts and beyond)

Inventory of self-help legal information, forms, instructions, and services

Consistent best practice guidelines

User-centric assessment, development of high quality resources

Stakeholder collaboration, respectful use of resources



# NAVIGATION

Support and advance navigator initiatives in the courts and community to expand the availability of trained, supervised non-lawyer navigators who help self-represented litigants use self-help materials, navigate the courts, and other processes for preventing or resolving legal issues. We will support regulatory or other related reform to widen the pool of those able to help with civil legal issues.

Support DC Courts navigation program

Promote development of community-based and -driven navigator programs

Support regulatory policies that would expand non-lawyer supports & services if proposed



## COORDINATED INTAKE

Support efforts to build a vision of coordinated intake in the District where there is “no wrong door” to seeking legal help. A centralized system to connect District residents more easily with legal help must become a reality in the District, and should also connect users with a spectrum of other services, including expanded and improved self-help materials and services.

Publicly champion effort

Provide strategic feedback,  
guidance to DC Bar  
Foundation

Articulate vision connecting  
coordinated intake with self-  
help materials & services



# COMMUNITY INTEGRATION

Develop and support specific strategies to ensure more integration with our non-legal community partners. Vital community partners who support District residents will be knowledgeable about the services, information, and access points for community members facing legal issues, and supported in their efforts to assist community members in preventing or resolving legal issues.

Learn from community partners about how to best communicate with and to them

Strengthen or develop forums to share legal information, services with community



# POLICY

Access to justice includes addressing the systemic barriers that contribute to civil justice problems. The Commission will use its unique role to strategically engage in policy advocacy that improves access to justice, decreases the need for legal services, and improves the lives of individuals and communities served by legal services providers.

Establish framework for Commission to consider policy engagement opportunities

Broaden Commission advocacy on ATJ-adjacent policy issues

Legislation, rules, policies ...





# USER ENGAGEMENT

In all this work, the Commission is committed to ensuring that community user feedback and input is integrated throughout planning and implementation of these prioritized activities.

Promote broad user-focused input

Encourage proactive, stakeholder engagement 'in real time'

Continue positive communication with DC Courts, OAH

Establish structures to promote ongoing user engagement



## RESOURCE DEVELOPMENT

The Commission will continue to pursue other existing efforts to support our civil justice system, including expanding public, private, and pro bono resources to support our civil justice system.

Advocate for consistent and expanded public funding for the Access to Justice Initiative

Promote and recognize private support of civil legal aid

Encourage and acknowledge pro bono efforts

Champion community investment in civil legal aid

# Moving JFA Forward in the District

- Two-Year Work Plans [2022-2023]
- Commission Work Groups, by area:
  - Self Help
  - Navigation
  - Community Integration
  - Policy
  - Coordinated Intake and Referral
  - Resource Development
- Commission's Governance Work Group to annually assess activities to ensure priorities move forward, we are meeting performance measures, and that appropriate level of resources are available to support activities

# Questions?

Contact Commission Executive Director Nancy Drane  
([nancy.drane@dcaccessstojustice.org](mailto:nancy.drane@dcaccessstojustice.org)) or Staff Attorney Diana Sisson  
([diana.sisson@dcaccessstojustice.org](mailto:diana.sisson@dcaccessstojustice.org))

For more resources on Justice for All, see <https://www.ncsc.org/jfa>

***CLICK FOR JFA VIDEO***

